



## HC3: Alert

April 13, 2022

TLP: WHITE

Report: 202204131500

### ICS Advisory - Aethon TUG Home Base Server

#### Executive Summary

Aethon reports these vulnerabilities affect all versions prior to Version 24 of TUG Home Base Server, a server used to control and communicate with autonomous mobile robots in hospitals.

#### Report

ICS Advisory (ICSA-22-102-05) - Aethon TUG Home Base Server

[Aethon TUG Home Base Server | CISA](#)

#### Impact to HPH Sector

Aethon has implemented a mitigation plan to address these vulnerabilities. Aethon has checked all locations where this product is in use to ensure firewalls are active and to update systems to the newest software (Version 24).

CISA recommends users take defensive measures to minimize the risk of exploitation of these vulnerabilities. Specifically, users should:

- Minimize network exposure for all control system devices and/or systems, and ensure they are [not accessible from the Internet](#).
- Locate control system networks and remote devices behind firewalls and isolate them from the business network.
- When remote access is required, use secure methods, such as Virtual Private Networks (VPNs), recognizing VPNs may have vulnerabilities and should be updated to the most current version.

CISA reminds organizations to perform proper impact analysis and risk assessment prior to deploying defensive measures. CISA also provides a section for [control systems security recommended practices](#) on the ICS webpage on [cisa.gov](#).

CISA offers a range of no-cost [cyber hygiene services](#) to help organizations assess, identify, and reduce their exposure to threats, including ransomware. By requesting these services, organizations of any size could find ways to reduce their risk and mitigate attack vectors. All organizations should immediately report incidents to CISA at <https://us-cert.cisa.gov/report>, a [local FBI Field Office](#), or [U.S. Secret Service Field Office](#).

#### References

Autonomous robots used in hundreds of hospitals at risk of remote hijacks

[Autonomous robots used in hundreds of hospitals at risk of remote hijacks | TechCrunch](#)

#### Contact Information

If you have any additional questions, please contact us at [HC3@hhs.gov](mailto:HC3@hhs.gov).

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